## FAQs for Wi-Fi Integrated Garage Door Openers

This document will focus on 1 of the 2 ways to obtain Wi-Fi connectivity.  Be sure to also reference OHD Anywhere® FAQs for All OHD Anywhere® App Users to find router and smart device requirements, as well as additional information such as what to know prior to purchasing and/or installing a Wi-Fi capable device.  The FAQ document for Virtual Keys, Rules & Notifications will provide further detail about the features and benefits the OHD Anywhere® App includes.

### Are all Overhead Door® garage door openers integrated with OHD Anywhere® (Wi-Fi control)?

No, we still offer choices!  If you are interested in a *new garage door opener* with Wi-Fi capabilities from the Overhead Door™ brand, be sure to look for new Overhead Door® openers with the OHD Anywhere® logo featuring integrated Wi-Fi built in.

### Is OHD Anywhere® compatible with any smart home platforms?

Yes!  OHD Anywhere® is compatible with Amazon Alexa, Google Home and, *coming soon,* IFTTT.

### What do the LED indicator lights near the operators Wi-Fi buttons mean?

- *Red light*:  The unit is not yet configured and/or has no Wi-Fi connection. A red LED and a 'Timed Out' message in the app could indicate an incorrect password has been entered (for the home network router) or that the router does not have a strong enough signal in the garage to pass the connection message through to the cloud.
- *Blue light:* The opener is in Wi-Fi configuration mode and ready to be configured.
- *Blinking green light:*  The opener is connected to Wi-Fi router but not yet connected to the internet or the cloud server.
- *Solid green light:*  The opener is properly connected and ready for use with the OHD Anywhere® App.

Follow the instruction inside the app based on the color of LEDs showing.

### First Time Installation Basics

Always reference the printed instructions with the device and the on-screen prompts inside the app.

1. **Download app and create an account -** You will need to download the free OHD Anywhere® App onto your smart device and setup your account.

2. **Add a device –** Under the HOME tab, tap the image to add a device OR under the DOORs tab, press the (+) button in the upper corner of the screen.

3. **Scan the QR code -** The QR code you need is under the lens cover of the operator or on the top of the opener. It is positioned on the same label as the text "iDCM S/N". Tap "Press to Scan" in the app on your screen (allowing the app to use your device camera to scan the QR code) or you can also type in the serial number from the label instead.

4. **Register -** At this time, OHD Anywhere® will register your device for you and ask you to be sure to complete any final installation of the garage door opener. When this is done, press NEXT.

5. **Opener –** On the outside of the opener, find and press/hold the blue button (next to the red LED) until the opener beeps (approximately 7 secs) – then release. The red LED will change to BLUE (signal. When this is done, press NEXT.

6. **Connect and configure –** Your device will prepare to connect to your home Wi-Fi network. You will need to know your home Wi-Fi network name and password. When this information has been entered, press NEXT.

7. *Confirmation –* As the device connects to your home Wi-Fi network, a series of confirmation messages will appear indicating a successful Wi-Fi configuration and acknowledgement that setup is complete. Be sure to cycle your garage door opener multiple times *from the wall station (move the door up and down several times).*

8. **Home Screen –** Return to the HOME tab to find your recently added device.

## What's next?

- **DOORS tab –** Find the device you just added and give it a name you will remember.

- **USERS tab –** Invite up to 19 additional users to access your garage door through OHD Anywhere®!  Setup full access for family members, recurring access (limited schedules) for babysitters or dog walkers or even a temporary one-time access for service provides (plumber, cable technician, etc…)

- **RULES tab –** Set customizable schedules & personalize notifications based on your needs!  Need your door closed by 10pm?  Need to know when little Johnny got home?  Need to know if the door has been open longer than 1 hour? No problem!

- **HOME tab –** At the bottom of the home screen, find a complete movement history.